

FAQ - Hall III

- **What are the entry and exit timings of the hall?**

There are no such restrictions. You are free to enter or exit the hall premises anytime. However, remember to take your ID Card with you at all times.

- **How many water coolers and washing machines are there in the hall?**

There is at least one water cooler and one washing machine in every block. Potable water is also available next to the hall mess.

- **How frequently are the rooms cleaned?**

Rooms are cleaned twice a week. However, if your room gets dirty, you may call a sweeper anytime and get it cleaned.

- **How frequently are the bathrooms cleaned?**

The bathrooms are cleaned daily. However, if urgent, you may call a sweeper anytime to get the bathroom cleaned.

- **Where can I complain about general maintenance issues?**

You can contact the Maintenance Secretary, Shashwat Dwivedi (7007508261) or lodge a complaint in the Hall Office. You may also complain online at pingala.iitk.ac.in regarding any maintenance issue.

- **What are the mess timings? How can I get to know what is to be served on a particular day? Also, what are the timings of the canteen?**

The timings of the mess are as follows:

Breakfast: 7:30 am - 9:30 am (Monday to Friday)

8:00 am - 10:00 am (Saturday & Sunday)

Lunch: 12:30 pm - 2:30 pm

Dinner: 7:30 pm - 9:30pm

The mess menu is available on the mess gate and on the hall website (<http://hall3iitk.com>).

The canteen is open from 2:00 pm till 2:00 am. You can open an account in the canteen by paying some advance or simply pay every time after you eat.

- **How frequently is the mess menu changed and where I can give feedback/ suggestions?**

The mess menu is changed regularly every 30 to 45 days. You can give your feedback directly to the Mess Secretary, Divyansh Verma (7318019228) or write it in the 'Feedback Register' placed at the mess cash counter. Mess Feedback forms are also circulated via email regularly.

- **What are the laundry facilities in the hall?**

The laundry man (*dhobi*) comes twice a week and charges Rs. 200 per month for the first 35 clothes. Thereafter, Rs. 7 per cloth is charged.

- **I have not brought my laptop with me. Where can I avail computing facilities?**

You can go to the Main Computer Centre or the New Core Labs which house many computers with Windows, Linux and Ubuntu Operating Systems. For small tasks such as checking emails, downloading assignments and filling forms, you can use the Hall Computer Room. However, please note that the Hall Computer Room is not meant for entertainment purposes.

- **Is there a place in the hall where I can find newspapers, magazines and some books to read?**

Yes! The Hall Reading Room is such a place. It houses many novels, course study books, magazines and receives 5 different newspapers every day, in English as well as in Hindi. For the complete list of books, refer to the hall website (<http://hall3iitk.com>). To issue a book or magazine from the Reading Room, feel free to contact the Common Rooms Secretary, Sikandar Waseem (9415154224).

- **Are there any sports' facilities in the hall?**

There is a basketball court, 2 badminton courts, 2 volleyball courts, 2 table tennis tables, a cricket pitch and a small football ground in the hall. Feel free to use these facilities anytime during the day.

List of available sports equipment is available at the hall website (<http://hall3iitk.com>) and you can contact the Sports Secretary, Sarthak Gupta (7860689237) to issue them.

- **What kind of items can I get at the shops located inside the hall? Where can I get other daily use products?**

There are 3 shops inside the hall premises, behind the hall mess. One of the shops is a private laundry service. Another shop offers services like printouts, photocopies, etc. And one shop is a general store from where you can purchase items like mattresses, pillows, buckets, trunks, surf, soap, shampoo, notebooks, pens and other stationary and daily use items. The hall shops are open from *9:00 am to 2:00 pm and from 3:00 pm to 5:00 pm daily except on Sundays.*

For other items, you may visit the New Shopping Complex (New ShopC) beside the New SAC or the Old ShopC beside the Auditorium.

- **Where should I go if my cycle needs maintenance or if I need to use an ATM?**

There are numerous cycle repair shops in the campus. A few of them are located at the following places: Just outside, on the right side of the hall gate, behind the New ShopC, inside the old ShopC and in the Motor Transport (M. T.) section.

There are ATMs in front of the hall gate, besides Hall 7, in the New ShopC and in the Old ShopC. You may also visit the bank branches in Old ShopC.

- **Who is the Warden of the Hall and how can I contact him?**

There are three Wardens of the Hall. You may contact them via email or meet them in the Warden Office (if available). Their contact details are as follows:

Dr Ketan Rajawat	Warden-In-Charge	ketan@iitk.ac.in
Dr Sandeep Anand	Maintenance Warden	asandeep@iitk.ac.in
Dr Shobit Omar	Mess Warden	somar@iitk.ac.in

For any other hostel related query, feel free to contact the Hall President, Anant Chopra (achopra@iitk.ac.in, 7318015931) anytime.